

Complimentary Diabetes Management Programme (the “Programme”)

1. The Programme is offered to all FWD Takaful’s Eligible FWD CI First Diabetic Customers for a Coverage Period of 1-year

Campaign Period:

Start Date : 17 March 2023

End Date : 31 December 2023

The details of the Programme are as follows:

Programme for the person covered	Description	Waiting Period						
i. Service provider: Alpro Pharmacy*	<table border="1"> <tr> <td>Services</td> <td>- Initial virtual consultation of 30 to 45mins - One-on-one virtual guidance and support by dietician/nutritionist throughout the duration of the Programme</td> </tr> <tr> <td>Digital App</td> <td>Health2Sync with digital newsletter on health, self-monitoring and food diary</td> </tr> <tr> <td>Equipment</td> <td>The following are included in the package: - glucometer x1; - test strips x500; - lancets x500; and - alcohol swaps x500</td> </tr> </table> <p>*Alpro Pharmacy is a third-party service provider</p>	Services	- Initial virtual consultation of 30 to 45mins - One-on-one virtual guidance and support by dietician/nutritionist throughout the duration of the Programme	Digital App	Health2Sync with digital newsletter on health, self-monitoring and food diary	Equipment	The following are included in the package: - glucometer x1; - test strips x500; - lancets x500; and - alcohol swaps x500	15 days from certificate issuance date, applicable to new certificates only.
Services	- Initial virtual consultation of 30 to 45mins - One-on-one virtual guidance and support by dietician/nutritionist throughout the duration of the Programme							
Digital App	Health2Sync with digital newsletter on health, self-monitoring and food diary							
Equipment	The following are included in the package: - glucometer x1; - test strips x500; - lancets x500; and - alcohol swaps x500							
ii. Cost of HbA1c test	<ul style="list-style-type: none"> • Reimbursement of up to RM100.00 per test every 4 months, • Claimable for max. of 3 HbA1c tests over the Coverage Period 	90 days from certificate issuance date, applicable to new certificates, or 90 days from the certificate reinstatement date.						
iii. Cost of consultation with endocrinologist	<ul style="list-style-type: none"> • Reimbursement of up to RM300.00 per consultation every 4 months, • Claimable for max. of 3 consultations over the Coverage Period 							

Terms & Conditions:

- (a) The Campaign Period is from the Start Date to End Date (both dates inclusive), or until the fund allocation of RM 60,000.00 is exhausted, whichever earlier.
- (b) This Programme is only applicable to FWD CI First certificates that are issued to diabetic customers (i.e. person covered) who fulfils the underwriting eligibility requirements.
- (c) This Programme is reimbursable for payment(s) made for any HbA1c test and/or consultation with endocrinologist on or after the certificate commencement date, or reinstatement date, whichever is later.
- (d) FWD CI First certificate must be in-force upon claim(s) event and submission dates.
- (e) FWD CI First certificate must not have any outstanding contributions.
- (f) This Programme is fully funded by FWD Takaful and is offered at the discretion of FWD Takaful on a first come first serve basis.
- (g) FWD Takaful reserves the right to withdraw or make changes to the Programme at any time.

Refer to **FAQ** for more details.