

Terms & Conditions for Susun Perkataan & Menang RM20 Baucar Shopee! (“Contest”)

ORGANISER: FWD Malaysia Berhad (Company No: 200601011780 (731530-M)) (“FWD Malaysia” or “Organiser”)

CONTEST PERIOD

- This Contest series consists of **5 different posts**, and **one post** will be uploaded on a day each week, for 5 consecutive weeks.
- Each contest starts on the date it is published on Facebook and runs for **7 days**. It begins at 00:00 on the published date and ends at 23:59 on the seventh day.
- The Organiser has the right to modify, reschedule, postpone, extend or end the Contest at any time. If a postponement or sudden end of the Contest were to occur, the Organiser can choose to not give away any prizes.
- To avoid further doubt; the end, postponement or cancellation of the Contest does not allow the Participant (as defined below) or winners to claim for damages from the Organiser for any losses faced by the Participant as a result, whether direct or indirect, of the end, postponement, or cancellation by the Organiser.

ELIGIBILITY

- The Contest is open to all Malaysian citizens and permanent residents in **Malaysia aged 18 years and above** with valid identification number (MyKad or MyPR) as of now.
- The Organiser may ask for proof of eligibility from the Participant. Failure to do so may lead to disqualification.
- The following groups of persons shall not be eligible to participate in the Contest:
 - **Employees of the Organiser** and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses).
 - **Employees of the Organiser’s agencies associated** with the Contest and their immediate families (spouse, children, parents, siblings, and their spouses).
 - **Agents associated with the Organiser** and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses).

ENTRY METHOD

- Within the “Contest Period” eligible participants will join the contest with the **following mechanics**:
 - **Step 1**: Follow @fwd.malaysia
 - **Step 2**: Tag us and a friend
 - **Step 3**: Arrange the words of the company name above in the comment.

Those who fulfil the above steps shall be referred to as “Participant(s)”.

- This contest is in no way sponsored, affiliated nor endorsed by Meta.

WINNER SELECTION

- Total of **30** will be selected after the Contest Period.
- Each winner is eligible to win a **maximum of ONE (1)** prize after the Contest Period.
- Each winner will only **win once** from **one official entry** whichever entry is the earliest.
- The Organiser will shortlist the entries based on the following criteria in every submission:
 - The Organiser will shortlist and select winners **randomly** from all **valid entries** received during the Contest Period.
 - A **valid entry** shall fulfil the following requirements:
 - **Follow** @fwd.malaysia;
 - **Tag** us and a friend
 - **Arrange** the words of the company name above in the comment.
 - Participants may submit **maximum of two** entries, and tag **1 different friend** in each entry.
 - Each valid entry will count as **1 chance** in the random selection process.
 - The Organiser reserves the right to disqualify entries that are incomplete, duplicated, or do not follow the contest rules.

CONTEST PRIZES

- Each winner will receive the prize below upon successful submission and selection:
 - **150 winners** - **30** winners for each weekly post from Facebook.
 - **30 winners** of RM 20 Shopee Voucher x 5, one voucher each.

WINNER ANNOUNCEMENT

- Total of **30** winners will be selected after the Contest Period ends with 15 winners selected from Facebook and 15 winners selected from Instagram.

- The winner(s) will be contacted via **Direct or Personal Message** on the respective social media platform(s), and they shall provide the personal details requested and answer the Campaign Question within 14 days from the date of request by the Organiser. Participants who fail to do so within the prescribed time shall be deemed to have waived their chance to win the Contest Prize and shall be disqualified.
- The Organiser will not be held liable for any losses (including loss of chance and any other losses) in the event the winners cannot be contacted. In this event, the next best entry will be replaced as the next winner upon the Organiser's discretion.

PRIZE FULFILMENT

- Contest Prizes will be **sent via email** provided **within SIX (6) to EIGHT (8)** working weeks from the winner announcement date.
- The Organiser reserves the right to, at its absolute discretion, extend the timeline of Contest Prize delivery as the Organiser deems necessary.
- The Organiser shall exercise reasonable care in delivering the Contest Prize(s) but the Organiser shall not be held liable in the event of non-receipt, delayed, or damaged delivery of the Contest Prize(s) to the Winner(s) that is out of its control. All unclaimed Contest Prizes will be forfeited.
- The Organiser shall reserve the right, at its absolute discretion, to substitute any of the Contest Prizes shown with another of similar value, at any time without prior notice. No cash alternatives, vouchers or refunds will be offered upon request.
- Contest Prizes are given out on an "as is" basis. The Prize shall be used/taken **entirely at the risk of the winners** and the Organiser is fully excluded from all warranties and liabilities in connection with the Prize permitted by law.
- Contest Prizes are strictly not transferable, assignable, exchangeable, or redeemable by the winners in any other form or manner other than that specified by the Organiser.

OTHER TERMS

- The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change, revise, or amend the Terms and Conditions. In the event of any changes made to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions.
- All costs incurred by Participant(s) in connection with and/or in relation to the Contest, including but not limited to postal service charges or Internet Service Provider (ISP) charges (if applicable), all transportation costs, communication charges, accommodation, food costs, and other relevant costs incurred by the Participant in the Contest shall be borne entirely by the Participant. The Organiser has no obligation to reimburse the Participant for any costs and expenses incurred.

- **The Organiser, and/or its representatives shall not be liable to any Participant(s) in respect of any loss or damage suffered, including but not limited to, indirect or consequential loss, or for personal injury suffered or sustained by the Participant(s) arising out of or in connection with the participation by the Participant(s) in the Contest, as well as the redemption and/or utilisation of any Contest Prizes won.**
- **The Organiser's decision on all matters relating to the Contest including judging and selection of winners will be final, binding, and conclusive on all Participants, and no correspondence or appeals will be entertained.**
- **By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants' and winners' names and/or their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant or winner is not entitled to make any claims for the use of their entries by the Organiser. For a more detailed description of our privacy practices, please refer to our Privacy Policy at <https://www.fwd.com.my/privacy-statement/>**
- **By submitting an entry to the Contest, Participant(s) are deemed to have understood and agreed to be bound by the Terms and Conditions.**
- **Any of the terms which are invalid and unenforceable will not affect or affect the continued enforcement of the remaining Contest Terms and Conditions.**
- **This Contest and the Terms and Conditions shall be construed in accordance with, and governed by, the laws of Malaysia.**