

FWD Takaful Berhad (“FWD Takaful”) Grab Rebate Campaign (“Campaign”)

Terms and Conditions

1. What is FWD Takaful Grab Rebate Campaign about?
This Campaign gives a rebate to those who participated in any selected FWD Takaful’s online products by paying with GrabPay for annual contribution only. The Grab Rebate is subject to the terms and conditions herein stated.
2. When is the period for this Campaign?
This Campaign starts from 1 June 2021, 00:01 HRS and ends on 30 June 2021, 23:59 HRS (“Campaign Period”).
3. What are the Grab Rebate mechanics?
 - For new GrabPay users: RM10 rebate with a minimum spend of RM50.
 - For existing GrabPay users: RM3 rebate with a minimum spend of RM100.
4. How do I get the Grab Rebate?
You must pay using GrabPay when checking out from FWD Takaful website during application stage.
5. When will I receive my Grab Rebate?
You will receive your Grab Rebate after your transaction is successful.
6. How do I receive my Grab Rebate?
The Grab Rebate will be credited to the Grab Wallet you used to pay for your FWD Takaful online product. The rebate will be fully borne by Grab.
7. Can I get multiple Grab Rebates if I participate in various selected FWD Takaful online products?
No, each GrabPay user is limited to one (1) redemption.
8. What are the online products that eligible for this campaign?
The selected online products are:
 - a. FWD Protect Direct;
 - b. FWD Care Direct;
 - c. FWD Big 3 Critical Illness Protection Plan
 - d. FWD Kasih
 - e. FWD MedSecure Direct; and
 - f. FWD SpecialCare Direct.
9. I am an existing certificate owner, am I still eligible for the Grab Rebate?
Yes, the Grab Rebate is applicable if you participate in a new FWD Takaful online product and have not redeemed your Grab Rebate during the Campaign Period.
10. Can I use the Grab Rebate along with a promo code?
Yes, the Grab Rebate can be used in conjunction with a promo code.
11. Who do I contact to inquire about the Grab Rebate?
Should there be any concerns regarding the Grab Rebate, do reach out to Grab.

About the Grab Rebate Campaign:

- Expires on 30 June 2021.
- Valid for first-year contribution only.
- Valid for participation of the following products, namely; FWD Protect Direct, FWD Care Direct, FWD Big 3 Critical Illness Protection Plan, FWD Kasih, FWD MedSecure Direct and FWD SpecialCare Direct only.
- Valid for annual payment for FWD Protect Direct, FWD Care Direct, FWD Big 3 Critical Illness Protection Plan, FWD Kasih, FWD MedSecure Direct and FWD SpecialCare Direct only.
- Redemption limit:
 - New GrabPay users: 100 redemptions.
 - Existing GrabPay users: 100 redemptions.
- Valid for GrabPay only.
- The Grab Rebate cannot be exchanged for cash.
- FWD Takaful will not be responsible if the Grab Rebate is lost, stolen, damaged or destroyed due to the customer's mistake and no replacement will be provided in these circumstances.
- FWD Takaful will not be responsible for the Grab Rebate once it has been sent to the customers. Customers shall be solely responsible to use the Grab Rebate according to the terms and conditions set by Grab.
- The management of FWD Takaful reserves the right to vary or amend this Campaign and this Terms and Conditions without prior notice.