

## FWD Takaful Berhad (“FWD Takaful”) FWD100 Promotion (“Promotion”)

### Terms and Conditions

1. What is FWD Takaful FWD100 Promotion about?

This Promotion is a promotion where a RM100 Shopee Voucher will be given to those who participated in any selected FWD Takaful’s online products subject to the terms and conditions herein stated.

2. When is the period for this Promotion?

This Promotion starts from 17<sup>th</sup> March 2021, 00:01 HRS and ends on 12<sup>th</sup> May 2021, 23:59 HRS (“Promotion Period”).

3. How do I get RM100 Shopee voucher?

- a. You must key in the promo code FWD100 when checking out from FWD Takaful website during application stage.
- b. You may refer the full terms and conditions below in using promo code FWD100.

4. When will I receive my RM100 Shopee voucher?

You will receive your RM100 Shopee voucher after your takaful certificate’s 15 days freelook period ends.

5. How do I receive my RM100 Shopee voucher?

The RM100 Shopee voucher will be sent to the email that you have registered to participate in FWD Takaful’s product.

6. Can I get multiple RM100 Shopee voucher if I participate to various selected FWD Takaful products?

Yes, you will receive one (1) RM100 Shopee vouchers per successful certificate enforcement when you participate in any FWD Takaful selected products subject to the terms and conditions stated herein.

7. What are the online products that eligible for this promotion?

The selected online products are:

- a. FWD Protect Direct;
- b. FWD Care Direct;
- c. FWD MedSecure Direct; and
- d. FWD SpecialCare Direct.

8. I am an existing certificate owner, am I still eligible for the RM100 Shopee voucher?

Yes, the RM100 Shopee voucher is applicable for every new and valid participation of the selected FWD Takaful products during the Promotion Period

### About FWD100 promo code:

- Expires on 12 May 2021

- Valid for first-year and first-month contribution only
- Valid for participation of the following products, namely; FWD Protect Direct, FWD Care Direct, FWD MedSecure Direct and FWD SpecialCare Direct only
- Valid for annual or monthly payment for FWD Protect Direct, FWD Care Direct, FWD MedSecure Direct and FWD SpecialCare Direct only
- Redemption limit :
  - FWD Protect Direct : 200 redemptions only
  - FWD Care Direct : 100 redemptions only
  - FWD MedSecure Direct : 100 redemptions only
  - FWD SpecialCare Direct : 30 redemptions only
- Valid for RM100 Shopee voucher only
- The RM100 Shopee voucher cannot be exchanged for cash
- FWD Takaful will not be responsible if the RM100 Shopee voucher is lost, stolen, damaged or destroyed due to the customer's mistake and no replacement will be provided in these circumstances.
- FWD Takaful will not be responsible for the expiry of the RM100 Shopee voucher once it has been sent to the customers. Customers shall be solely responsible to use the RM100 Shopee voucher according to the terms and conditions set by Shopee.
- The management of FWD Takaful reserves the right to vary or amend this Promotion and this Terms and Conditions without prior notice.